

Tenancy Hardship Grant – FAQ for Landlords and Agents

The Minister for Climate Change has launched the Tenancy Hardship Grant (THG) scheme to support private sector tenants who have struggled to pay their rent due to Covid-19.

A link to the written ministerial statement can be found here:

[Written Statement: Launch of the Tenancy Hardship Grant \(15 July 2021\) | GOV.WALES](#)

Further guidance for tenants including information on eligibility and evidence requirements and how to apply can be accessed here:

[Tenancy Hardship Grant for private rented sector tenants: coronavirus | GOV.WALES](#)

What do landlords or agents need to do?

- **Landlord or agent declaration form**

When a tenant submits an application for the THG, officials from the local authority housing department will be in touch with you or your agent. The local authority is required to verify information on the tenant's application form including the value of monthly rental payments, the level of rent arrears accrued and verify that the tenant is living and holds a tenancy agreement for the property on the application form. **You** or your agent will be asked by the local authority to complete a declaration form verifying the information, and it would be helpful for progressing the application if landlords and agents respond promptly to these requests.

- **Landlord or agent bank details**

The grant payment, if awarded, is paid to each landlord on behalf of the tenant for the rent arrears owed. You or your agent will, as such, be expected to provide bank details to enable the local authority to make this payment. This is included as part of the landlord or agent declaration form.

- **Landlord registration with Rent Smart Wales (RSW)**

To operate as a landlord in Wales, you and your property must be registered with Rent Smart Wales (RSW). The local authority will check that you are registered using the RSW Public Register as part of the application process. If your property is not registered, the local authority will report your property to RSW for further investigation. Information on how to register with RSW can be found [here](#).

- **Ongoing support for tenants**

Some tenants may need further help outside of the THG scheme, and as such, the local authority may contact you to discuss these requirements directly.

Y Grant Caledi i Denantiaid – Cwestiynau Cyffredin ar gyfer Landlordiaid ac Asiantaethau

Mae'r Gweinidog Newid Hinsawdd wedi lansio'r cynllun Grant Caledi i Denantiaid er mwyn cefnogi tenantiaid sector preifat sy'n cael trafferth talu rhent yn sgil Covid-19.

Ceir dolen i ddatganiad ysgrifenedig y gweinidog yma:

[Datganiad Ysgrifenedig: Lansio'r Grant Caledi i Denantiaid \(15 Gorffennaf 2021\) | LLYW.CYMRU](#)

Ceir rhagor o wybodaeth i denantiaid, gan gynnwys gwybodaeth ynghylch cymhwysra, gofynion o ran tystiolaeth a sut i wneud cais yma:

[Grant Caledi i Denantiaid ar gyfer tenantiaid yn y sector rhentu preifat: y coronafeirws | LLYW.CYMRU](#)

Beth yw'r gofynion ar gyfer landlordiaid ac asiantaethau?

- **Ffurflen datganiad landlord neu asiant**

Pan fydd tenant yn cyflwyno cais am y Grant Caledi i Denantiaid, bydd swyddogion o adran dai yr awdurdod lleol yn cysylltu â chi neu'ch asiant. Mae gofyn i'r awdurdod lleol wirio gwybodaeth ar ffurflen gais y tenant gan gynnwys gwerth y taliadau rhent misol, lefel yr ôl-ddyledion rhent, bod y tenant yn byw yn yr eiddo ar y ffurflen gais a bod ganddo gytundeb tenantiaeth ar gyfer yr eiddo hwnnw. Bydd yr awdurdod lleol yn gofyn i chi neu'ch asiant lenwi ffurflen yn datgan bod yr wybodaeth yn gywir, ac fe fyddai'n ddefnyddiol cael ymateb prydlon gan landlordiaid ac asiantaethau i geisiadau o'r fath, er mwyn cwblhau'r cais heb oedi.

- **Manylion banc landlord neu asiant**

Bydd y taliad grant, os caiff ei ddyfarnu, yn cael ei dalu i bob landlord ar ran y tenant am yr ôl-ddyledion. Bydd disgwyl i chi neu'ch asiant ddarparu manylion banc er mwyn galluogi'r awdurdod lleol i wneud y taliad. Mae hyn wedi'i gynnwys ar y ffurflen datganiad y landlord neu asiant.

- **Cofrestru landlord gyda Rhentu Doeth Cymru**

Er mwyn gweithredu fel landlord yng Nghymru, rhaid i chi a'ch eiddo fod wedi cofrestru gyda Rhentu Doeth Cymru. Bydd yr awdurdod lleol yn cadarnhau eich bod wedi cofrestru gan ddefnyddio'r Gofrestr Gyhoeddus fel rhan o'r broses ymgeisio. Os nad yw eich eiddo wedi cofrestru, bydd yr awdurdod lleol yn gofyn i Rhentu Doeth Cymru ymchwilio ymhellach. Ceir gwybodaeth ar sut i gofrestru [yma](#).

- **Cymorth parhaus i denantiaid**

Efallai y bydd angen rhagor o gymorth ar rai tenantiaid y tu hwnt i'r cynllun Grant Caledi i Denantiaid, ac os felly, efallai y bydd eich awdurdod lleol yn cysylltu â chi i drafod hyn yn uniongyrchol.